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| RAMKUMAR AMALRAJ  ramkumar33.ra@gmail.com · 380-269-9929   [linkedin.com](https://www.linkedin.com/in/ramkumar-amalraj) · [Portfolio](https://ramontheweb.github.io/portfolio/) |
| A life-long techie and college graduate searching for a position that will develop my industry knowledge and push me to learn and grow as a professional in the field. |

# EXPERIENCE

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| 2023-2024Technical Support Analyst, Taylor softwaRE SYSTEMS  * Management and administration of mail servers, maintaining blacklists for spam control, and communication upkeep. (Dovecot, Sieve before transferring to an independent mail service provider) * Various administration roles such as the sending and responding of emails, answering clients over the phone in a polite and concise manner. * Maintenance of assets; debugging software, and fixing and keeping various hardware in working condition (Saved $3000 in quoted repair costs). |

# Education

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| 2018-2021CST. Information Systems ANALYST, SHERIDAN COLLEGE  * Diverse program involving working with many different frameworks, programs, and technologies with real time practice in different lab environments. * Included a diverse range of deliverable scope; such as project management, team-building and cooperativeness, and various book-keeping and financial applications. |
| 2022-2024Bachelor of Information Sciences, SHERIDAN COLLEGE  * Developing, designing and maintaining secure server-network environments as well as reinforcing client PCs to deter malicious actors. * Visualizing information and concepts using visual representations to explain technical findings in a concise, easy to understand way. * Security auditing, threat analysis and implementation of various security practices in different lab environments. |

# TECHNICAL Skills, CERTIFICATIONS

* **Languages**: Java, PL/SQL, PowerShell, UNIX Shell, C++, Python
* **OS**: Windows, Windows Server 2022, Ubuntu, Debian
* **Certifications:** CompTIA SEC+, A+.
* **Online Projects:** [**leetcode**](https://leetcode.com/u/vahaes33/) **,** [**tryhackme**](https://tryhackme.com/p/ramkumar33.ra)**,** [**github**](https://github.com/ramontheweb)

# SOFT Skills, HOBBIES

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| • Excellent troubleshooting skills gained from working with a variety of hardware and software, both new and old. | • Passion for learning and languages, and how to best use both to express my ideas and self. |
| • Teaching-based learning style; the way I learn best is by dissecting any topic I wish to learn in a way that lets me also teach it to others. | • Large variety of interests and hobbies in many different fields and topics; ask me anything or tell me about anything! |
| • A deep love of design, function and form. I love reading and studying documentation of anything made with lots of care and attention, and learning how to contribute myself to a well-made project. | • Adaptable to different situations - I work equally as well in a structured environment or an improvisational one. |